



OpenMarket's Modern Slavery Statement

This statement is made pursuant to Section 54 of the Modern Slavery Act 2015 and sets out the steps that OpenMarket has taken to ensure that modern slavery and human trafficking are not taking place in our business or supply chains.

Modern slavery encompasses slavery, human trafficking, involuntary servitude and forced labour. OpenMarket takes a zero-tolerance approach to any form of modern slavery. We are committed to acting ethically and with integrity and transparency in all business dealings and reject any form of modern slavery or human trafficking taking place in our business or supply chains.

Our business and supply chains

OpenMarket is a wholly owned subsidiary of Amdocs – a multibillion-dollar software company listed on the NASDAQ Global Select Market. OpenMarket is a global technology company that enables its customers to interact with their subscribers (mobile device end users) using a range of A2P messaging channels (SMS, MMS, RCS, 10DLC, and more). OpenMarket offers industry-leading products and services to facilitate the delivery of empathetic interactions to end users on a global scale.

Given the nature of OpenMarket's business, we consider our supply chains to be at a lower risk of modern slavery and human trafficking than businesses operating in many other sectors. Nevertheless, our supply chains are global, and accordingly we are conscious of our sourcing activities in jurisdictions where there is a greater incidence of modern slavery and human trafficking abuses.

The steps we take to help prevent modern slavery and human trafficking

OpenMarket takes a robust approach to determining which suppliers it contracts with and is not prepared to maintain business relations with any supplier found to have committed, or been complicit with, modern slavery, human trafficking or other forced labour abuses.

By way of example, the steps we have taken include:

- Code of Ethics and Business Conduct: We maintain a strict code of ethics and business conduct. This imposes the highest standards of integrity on our employees. Complicity or apathy towards modern slavery is not tolerated and our Code sets out our zero-tolerance approach in this respect.
- Whistleblowing policy and ethics hotline: We maintain locally appropriate whistleblowing procedures and a dedicated ethics hotline so that all employees have an avenue for reporting any malpractice to ensure it is investigated and resolved promptly.
- Compliance with laws: We typically obligate our suppliers to comply with all applicable laws, including local labour and employment laws. Fair employment practices are a priority for our business, as the people of our business, and those of our suppliers, are key to our collective success.

Further steps to be taken to help prevent modern slavery and human trafficking

We are committed to improving our practices to ensure that there is no slavery or human trafficking in our business or our supply chains. Going forward, we intend to take further steps to continue improving our practices in order to operate a responsible organisation whilst encouraging our suppliers to adhere and implement the same standards across their business in their own supply chain. Next year, we will:

- Enhance our due diligence when engaging new suppliers
- Continue to raise awareness and training employees/suppliers on how to identify signs of human rights violations
- Continue to evaluate our policies, process and procedures

This statement, which will be reviewed annually, has been approved by the Board of Directors of OpenMarket and is published on the OpenMarket website.

DocuSigned by:

Jonathan James Morgan

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Jonathan Morgan

Director

OpenMarket Limited

30 April 2021